

Warranty

AVA manufactures high quality, cost effective LED lighting

MANUFACTURER'S LIMITED PRODUCT WARRANTY

AVA Technology, a US company, warrants its products to the purchaser against manufacturing defects in material or workmanship for a period as specified under the enclosed product warranty. Hereafter in this warranty, AVA Technology will be referred to as "Company".

"Warranty Period" will begin at the date of original product purchase from either Company, or an authorized Company Distributor/Dealer. Company will repair or replace products covered under this warranty with same or comparable components of Company's inventory. Under no circumstances will a refund be issued for the products. Each party, Company and customer, will pay for one-way shipping for the repair or replacement of the product during the warranty period. Advances in technology may lead to "better or advanced" products being selected for replacement. This warranty is further conditioned on the purchaser contacting the Company during the warranty period between normal business hours to review issue and initiate the Return Material Authorization (RMA) process. This must be done prior to the return of any defective product. Only Company manufactured products may be returned through the Company's RMA process. No defective products, Company or otherwise, will be returned to the purchaser. The Company's RMA form must be legible and completed in detail prior to approval for return. The Company's warranty is further conditioned and will only apply to Company's products that are properly installed. This warranty is void and does not apply to products that fail as a result of neglect, mistake, misuse, alteration, or that is improperly installed and implemented. This includes but is not limited to: improper wiring, installation under improper and non-approved operating environments such as temperature, humidity or voltage conditions; improper installation using components that are not approved or are not Company's manufactured products.

Installation and usage of Company's products should only be completed in association and complete knowledge of all necessary and related codes, standards, and instructions of installation developed by local, state, and federal systems. This should include the National Electrical Code and applicable Underwriters Laboratory standards or instructions, as well as, all Company instruction guides or data sheets. It is the responsibility of the purchaser to obtain all necessary approvals and to understand the product's intended use and all relevant instructions, recommendations, and guidelines for the proper installation and use of any Company product and related "manufactured products", used in conjunction with the accuracy and completeness of any statements. Technical information and recommendations in any form of product literature or instructions are not guaranteed, are not part of this warranty, and does not in any way constitute a warranty. The purchaser must determine the potential applications and installations independently of the Company, and must ensure the suitability of installation and full product implementation.

Warranty compensation will be based on "normal usage factors". Power ratings should not exceed recommended voltage levels. Company only warrants company's own manufactured product line: LED modules and LED light bars.

Five Years Warranty - Signage products (include Thor and Atom series) and Light Bars (Silver series) are warranted to be free from defect for a period of *five (5) years* from the date of their original purchase.

Three Years Warranty - RGB products (include Jazz series) and Spot Lighting products (Gold series) are warranted to be free from defect for a period of *three (3) years* from the date of their original purchase.

Not covered under this Limited Warranty is defects of any kind caused or created by improper installation of any kind; excessive force or abrupt stress to the components; "Act of Nature or God". Company will not cover additional labor costs or warranty such labor associated with the replacement of the product. This warranty document represents the only express or implied warranty - no other warranties exist.

AVA Technology Inc.

2640 S. Myrtle Ave. Ste 6, Monrovia, CA 91016 Tel 626-574-7726 Fax 626-574-7732